

# VIET PHAM

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## KEY SKILLS

- **Data analysis and visualisation for business purposes, as well as applications of machine learning and deep learning** (developed through my Master of Data Science at Monash University and Bachelor of Commerce at University of Melbourne)
- **Proficient in Microsoft Office, R, Python and SQL** (developed via group projects in internships and university studies)
- **Highly attentive to details** (demonstrated through internships that yielded results from being observant and meticulous, as shown below in Relevant Experience)
- **Excellent communication and team-work skills with a supportive attitude**
- **Motivated individual with good time management skills** (developed through internships, case competitions and work experience)
- **Fluent written and verbal in English and Vietnamese**

## EDUCATION

**February 2020 – Present** *Monash University – Master of Data Science*

**Areas of focus:** Data Analysis and Visualisation, Machine Learning and Deep Learning

**July 2015 – December 2018** *University of Melbourne – Bachelor of Commerce*

**Majors:** Economics and Finance

**Main subjects:** Econometrics; Microeconomics; Macroeconomics; Derivative Securities; Investments; and Corporate Finance

**Scholarships and Awards:** A. G. Whitlam International Undergraduate Scholarship  
Melbourne Global Scholar

## RELEVANT EXPERIENCE

**October – December 2018** *Project Consultant - Study Melbourne LIVE Project*

Solv – Australian-owned software company, providing workplace health, injury, and safety solutions

### Responsibilities

- Advised Solv on the competitive landscape and identified their competitors' offerings through comprehensive research, resulting in actionable future recommendations
- Conducted market research via surveys, cold calling and emailing, which produced valuable data for the client about their competitors' offerings, strengths and weaknesses
- Liaised effectively with the Project Mentor and Project Client to flesh out the scope and direction of the project, ensuring mutual understanding and agreement

**December 2017 – February 2018** *Assurance Intern*

PwC Vietnam

### Responsibilities

- Performed audit functions for 5 foreign and local firms, which resulted in overall customer satisfaction
- Supported senior associates with preparing timely audit reports and financial statements by utilising Microsoft Excel and Word in an efficient manner
- Liaised and communicated with company representatives to obtain audit materials, meeting all deadlines
- Maintained professional collaboration with other interns and senior staff from different teams during work trips, resulting in effective and efficient teamwork

## ADDITIONAL WORK EXPERIENCE

### **January 2019 – February 2021** *Team Member*

Roll'd Jam Factory – Vietnamese street-food restaurant franchise

### **October – December 2017** *Student Consultant - Project organised with the University of Melbourne*

Komatsu – Japanese multinational manufacturing company

#### **Responsibilities**

- Advised Komatsu Holding South America on how best to set their sales targets to achieve their 2020 vision, providing them with a clear future roadmap based on data analysis
- Prepared a company report explaining our findings, and built regression models using R, which helped Komatsu identify which sales-related economic factors to look out for
- Presented our findings to the company's senior executives, which resulted in overall satisfaction and positive feedback

### **September 2016 – June 2018** *Private Maths Tutor*

### **November 2016 – February 2017** *Investment Intern*

Vietnam Investments Group – a private equity investment fund that focuses on high growth businesses in Vietnam

#### **Responsibilities**

- Researched and gathered relevant information and insights on market and industries, and, using Microsoft Powerpoint, presented them as a coherent story
- Updating portfolio companies' financial statements using Microsoft Excel in a timely and efficient manner
- Conducted market research, and site visits on English learning centres in Vietnam, which resulted in a final report that led the fund to invest in one English learning centre

## EXTRA-CURRICULUM

### **October 2018 – Present** *Volunteer Greeter*

State Library of Victoria

### **July 2018 – December 2018** *Team Captain*

Melbourne University Tennis Club 2018

### **December 2016 – February 2017** *Organising Committee Member*

The Circles Project – non-profit sex education program for high school students in Ho Chi Minh City, Vietnam

## REFERENCES

#### **Julian Zhu** (Employer)

Store Manager

Roll'd Jam Factory

Jam Factory, FC3/500 Chapel Street, South Yarra

VIC 3141

Contact details provided upon request

#### **Fatima Haider** (Mentor)

Senior Policy Advisor

Department of Health and Services

Victoria, Australia

Contact details provided upon request